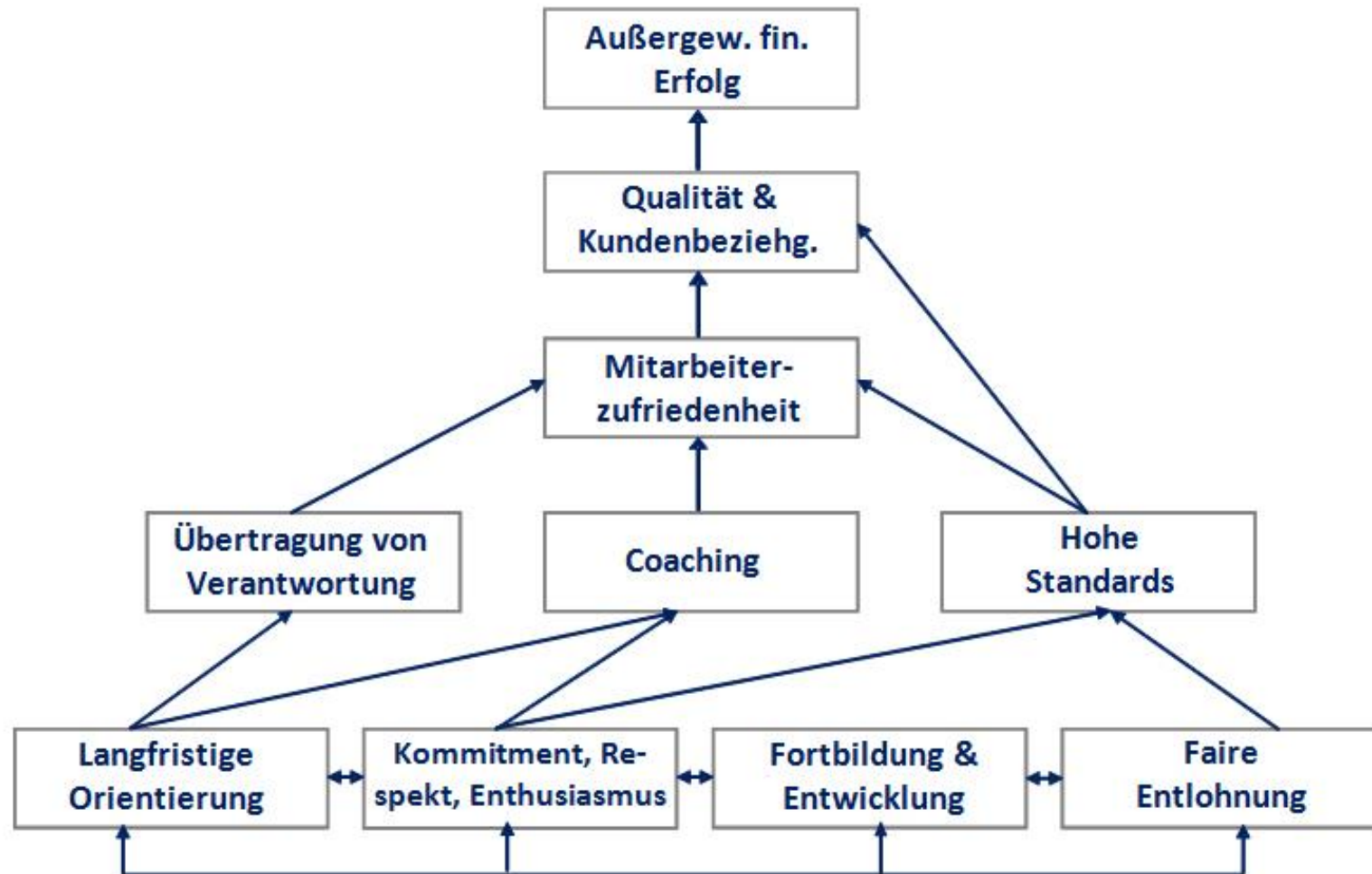


The Causal Model



David Maister – Practice What You Preach